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**NAME:** Mail Stop: Amendment; Group Art Unit: 2142  
Examiner Thong H. Vu  
United States Patent and Trademark Office

**FAX:** (571) 273-8300

**FROM:** Grant Rodolph

**DATE:** August 5, 2005

**RE:** U.S. Patent Application Serial No. 09/915,846  
Filing Date: July 26, 2001  
Atty Docket: IDF 1693 (4000-05000)  
Amendments and Response to Office Action dated June 23, 2005 (13 pages)

Total Number of Pages (Including Cover Page): 14

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Attorney Docket No: IDF 1693 (4000-05000)

Patent

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): H. Winnfred Smith  
Serial No.: 09/915,846  
Filed: July 26, 2001  
For: Process For Managing Change  
Within An Enterprise

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Group Art Unit: 2142  
Examiner: Thong H. Vu  
Confirmation No.: 7187

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Edith S. Shek

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**AMENDMENTS AND RESPONSE TO  
OFFICE ACTION DATED JUNE 23, 2005**

Sir:

In response to the Office Action dated June 23, 2005, Applicant respectfully submits the following amendments in the above-identified application. The changes made are shown by underlining the added text and striking through the deleted text in bold.

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.